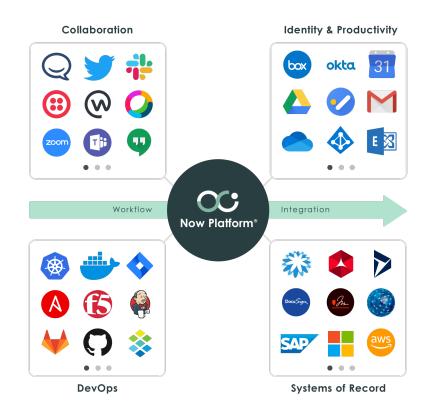


IntegrationHub

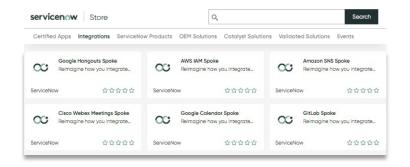
Natively integrate ServiceNow with anything

Digital transformation is driven by digital workflows that involve a few strategic platforms and hundreds of popular business apps. With IntegrationHub you can create end-to-end digital workflows in Flow Designer that transform processes across any department, silo, or system.



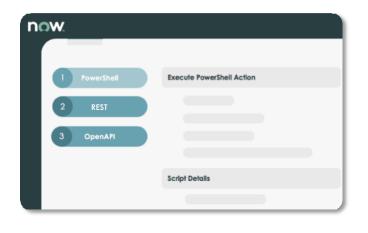
Spokes = Integration and Automation Speed

An expanding library of spokes – application-specific sets of integration actions and subflows - simplify and accelerate integrations. Anyone – pro-code developers, low-code admins, no-code analysts – can add spokes to flows with clicks, not code. And spokes are extensible so developers can leverage what comes out-of-box to meet additional business needs. New spokes are published monthly by ServiceNow and technology partners in the <u>ServiceNow Store</u>.



Create powerful custom integrations and automations

Developers can create their own integrations and automations that can be packaged as no-code building blocks for re-use by anyone. JavaScript, API introspection, data streaming and pagination, codeless XML and JSON parsing, complex data for action inputs, REST, SOAP,SSH, PowerShell, JDBC, SFTP, OpenAPI and more are at developers disposal.





Workflow and integrations together on one strategic platform

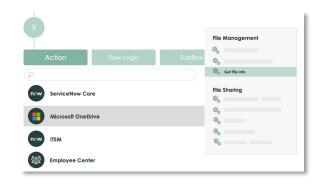
IntegrationHub is accessed in Flow Designer – so developers, IT generalists, and no-code builders can create digital workflows that connect to and automate actions in any external system in one natural language design experience.

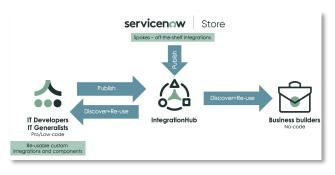
Boost speed and productivity with re-usable integrations and components

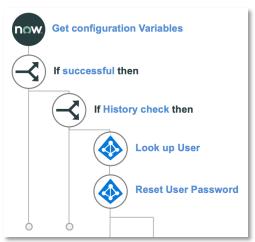
IT can eliminate the integration and automation backlog and empower the business in a publish/re-use framework powered by a continually increasing supply of spokes from ServiceNow in the ServiceNow Store, as well as create their own customer re-usable integrations and components from IT packaged as no-code building blocks for business builders.

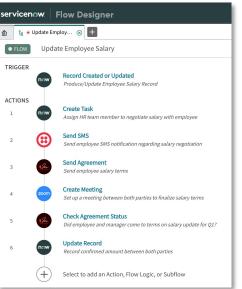
Automate IT Service Requests

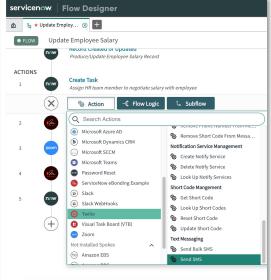
High volume service requests made in Virtual Agent and Service Portal - like password reset, client software distribution, and system access - can be fully automated with service catalog triggers and IntegrationHub spokes for Active Directory, Azure AD, Okta, Microsoft SCCM, and more. Automating everyday service requests can save ITSM organizations millions in OPEX.

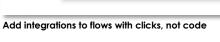


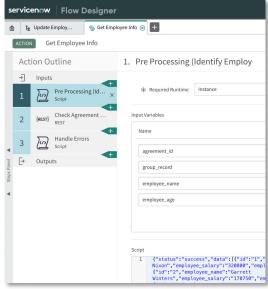












Create powerful custom integrations for any system